

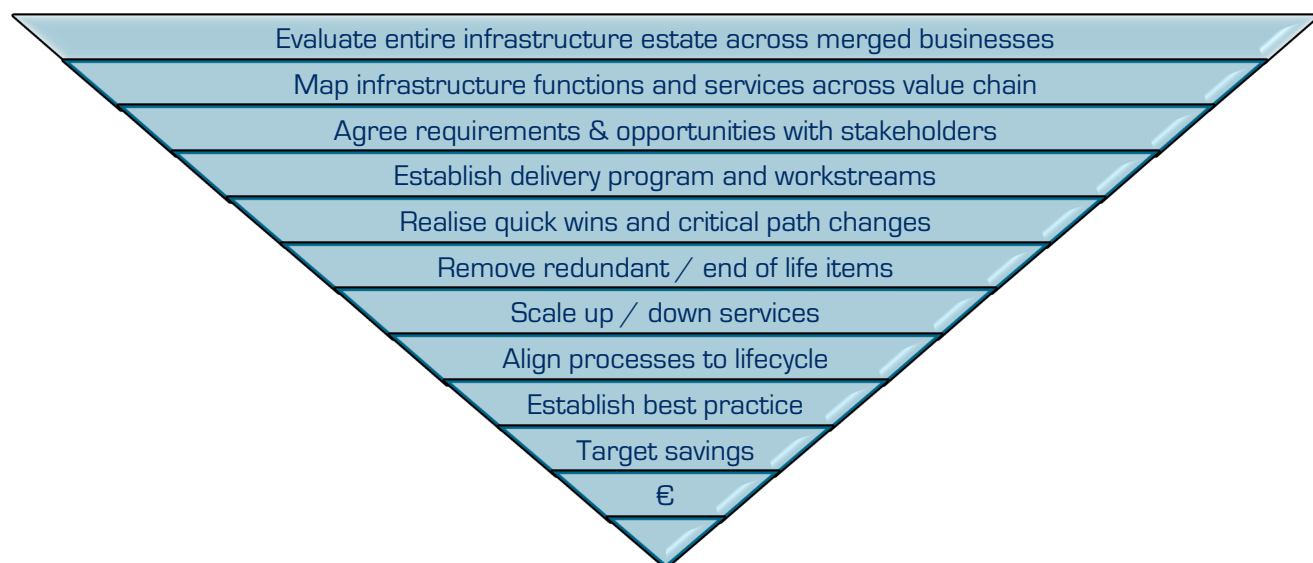
## Assess

Commerzbank is Germany's second largest bank, holding a nationwide network of branch offices, numerous offshore branch offices and representations in more than 50 countries globally.

They offer their clients retail and commercial financing services, investment banking, asset management & private banking services.

- » Commerzbank merged with Dresdner Bank in 2009, but to fully realise the benefits of this merger the bank needed to rationalise infrastructure services, ranging across data centre, networks, servers and database services.
- » In 2010 cibsys established an international Infrastructure Optimisation Programme aiming to cover cost saving efforts across all functions in Europe, North-America and Asia and also managed the delivery and execution.
- » cibsys identified the areas to both scale up and to rationalise agreeing measures with business and IT stakeholders in all international centres.
- » Implemented a program delivery framework to implement the agreed overall plan.
- » Established detailed month-by-month delivery objectives & coordinated workstreams.

## Advance



## Assure

- ✓ The client benefited from immediate cost savings due to quick wins.
- ✓ On going long term cost savings from merged infrastructure environments.
- ✓ On-time deployment of updates to the consolidated services.
- ✓ Removal of end of life / end of support systems and services.
- ✓ Increased future savings by putting in place a full end of life tracking processes.
- ✓ Aligned monitoring tools with improved alerting to incidents and issues.
- ✓ Comprehensive application management tracking across all infrastructure improving service to users.